

Stord Fulfillment Warehouse Services

Stord combines the speed of on-demand warehousing with the control of a dedicated provider to bring you the most complete solutions.

Our superior omnichannel warehousing and fulfillment solutions unlock a brand's competitive advantage with industry-leading service level commitments including 99% on-time shipping, 99.9% order accuracy, and 99.5% inventory accuracy for e-commerce fulfillment.

With Stord, the possibilities are endless.

Stord combines the power of our strategically-located first-party facilities and our network of 1,000+ third-party partner facilities across North America to bring you the ultimate custom warehousing solution. While other providers force your business into their inflexible fulfillment networks, Stord builds a custom plan based on your needs to increase speed, lower costs, and improve customer experiences – making your supply chain a competitive advantage.

Unmatched Flexibility and Consistency

Wherever you need your inventory and no matter how many locations you need, you get the same top-quality experience with Stord.

More Than Just Warehouse Space

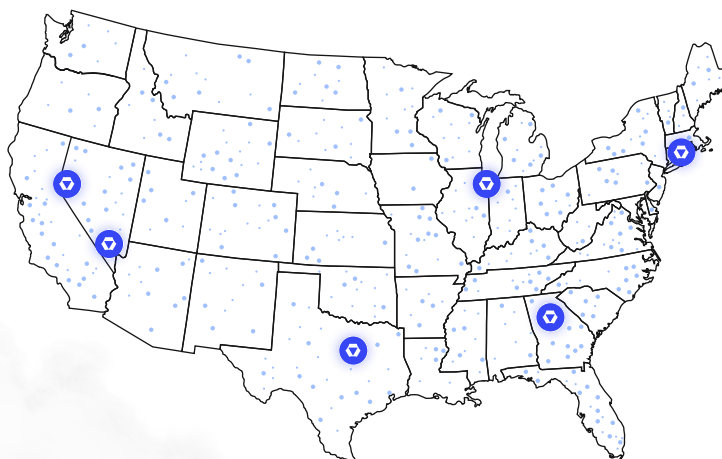
Stord offers decades of operational expertise. Optimize inventory distribution and routing, storage practices, pick & pack flows, and more.

Complete Omnichannel Coverage

Unlike most 3PLs, Stord seamlessly supports both B2B and B2C warehousing and fulfillment across our entire network

Stord Warehousing and Fulfillment Network

FULLY CONNECTED NETWORK PROVIDES DENSE COVERAGE & ELASTIC CAPACITY TO SUPPORT BOTH B2B AND B2C PARTNERS.



6

STRATEGIC NODES

1000+

PARTNER NETWORK
WAREHOUSES, FSLs, FCs

99.9%+

ORDER ACCURACY

99%+

1-2 DAY COVERAGE



Stord Primary Network Facilities

Stord's primary network locations are the best in the business. Our first-party locations are easily accessible via major highways, support 1-2 day ground shipping, and have the infrastructure you need to be successful including racking, bin storage, automation, and conveyance. Below are a few of our primary facility locations.



Las Vegas, NV

North Las Vegas, NV 89032
230,000+ total sq ft



Reno, NV

McCarran, NV 89434
180,000+ total sq ft



North Haven, CT

North Haven, CT 06473
285,000+ total sq ft



Atlanta, GA

Atlanta, GA 30349
386,000+ total sq ft

Whether your inventory is in a Stord-operated facility or a premier partner facility, **we ensure that you get the same best-in-class service and experience.** We carefully vet each of our partners with in-person, hands-on assessments of their operations, facilities, processes, and technology. When we onboard a customer in a partner facility, our Warehouse Excellence team is on-site to make sure everything from inbounds to outbounds and everything in between is set up for success.



Cloud Supply Chain In Action

One Fresh Pillow (OFP) is an online-only retailer that sells a patent-pending, two-sided pillow. The problem was its e-commerce fulfillment provider could not fully integrate its systems and set up the automation OFP needed to scale. This plagued the team with lots of manual work and manipulation from having to manually track corrugate and tape from shipping records, to needing to provide direction daily on required shipments.

But customer satisfaction was the biggest problem. OFP experienced 4-6 week lead times on fulfillment orders, lots of issues with order accuracy, and continual customer errors. On top of that, it never was made aware of other shipping methods that could reduce cost for its outbound orders.

OFP needed to improve its service and costs, so it partnered with Stord. Its previous fulfillment provider sent Stord the remaining product that it had, however it arrived at Stord's warehouse damaged. **Jumping in, the Stord team handled everything, documented all the issues, and communicated closely with OFP.**

Facing a multi-thousand dollar order backlog expected to take up to six weeks to fulfill, Stord shipped virtually everything in under 3 weeks (only waiting for additional product collateral). Stord also optimized the fulfillment setup of each order type to expedite the shipping process even further. And on the cost side, Stord performed a detailed parcel analysis to identify per order cost-reducing options. After its prior experience, the OFP team has been thrilled about the switch and service it's received.

About Us

Stord is the pioneer of cloud supply chain, enabling companies to compete and grow with world-class logistics – including warehousing, freight, fulfillment, packaging and parcel / last mile delivery – in a single, integrated platform that's available exactly when and where they need it. Hundreds of B2B and B2C companies like Body Armor, Advanced AutoParts and Dollar General use Stord to make their supply chains perform with the speed, flexibility and ease of the cloud.

Led by former operators from Amazon, XPO and Manhattan Associates, Stord is backed by Kleiner Perkins, BOND, Franklin Templeton, Founders Fund, Lux Capital, D1 Capital, Salesforce Ventures, Susa Ventures and Lineage Logistics.



BODYARMOR

ECOLAB

Advance
Auto Parts

DYPER

GROOVE LIFE

Coca-Cola
BOTTLING COMPANY

CRYSTAL GEYSER
NATURAL

ipg
intertape
polymer
group

THRASIO

DOLLAR GENERAL



Are you ready to move your supply chain to the cloud?

Get started: call us at **1-833-700-2025** or email us at **sales@stord.com**.